

Please fill out the Complaint protocol and send it to biuro@serwach.com.pl.

FILLED BY A CUSTOMER	CUSTOMER:			Date of notification:		
	Customer order no.:		SERWACH order no.:			
	Product:					
	Invoice or delivery note no.					
	SERWACH product specification no.:		Quantity of claimed product:			
	Complaint description:					
	RETURN of goods:	<input type="checkbox"/> YES	<input type="checkbox"/> NO	COLLECTION of goods by SERWACH: <i>(write down below the address of taking the goods)</i>	<input type="checkbox"/> YES	<input type="checkbox"/> NO
	Address of taking the goods:			Number of pallets:		
	Expected way for solving the claim:					
	Contact person (name, telephone, e-mail):					
Attachments:						

NOTICE: Please document the quality complaint with photos. It is recommended to attach information from the product label or a copy of a product label (pallet). Please keep the label for identification reasons!

The complaint will be registered in the SERWACH system. We will inform you about the results of claim investigation during 10 working days.